ESPRESSO EQUIPMENT SERVICE · TAMPA BAY

Annual Preventative Maintenance Plan

Opening a new cafe or keeping a busy one running is a lot. We come to you every quarter to clean, inspect and adjust your equipment, keeping you running smoothly and confidently.

4 VISITS A YEAR

Routine maintenance every quarter, at each location.

TRAVEL & LABOR

Included on every plan visit within a 50-mile round trip: no trip fee, no hourly charge. Farther out, a mileage fee may apply.

PARTS EXTRA

The plan covers our time and travel. Parts are an additional cost.

BILLED YEARLY

One bill for the year, paid up front.

WHAT WE DO EVERY QUARTER

ESPRESSO MACHINE — THE PLAN

- ✓ Check brew pressure
- ✓ Clean and inspect the machine
- ✓ Chemical backflush
- ✓ Replace group gaskets as needed
- ✓ Clean or replace diffuser screens
- ✓ Check solenoids, clean when necessary
- ✓ Inspect and clean the drain system
- ✓ Clean the steam wand
- ✓ Clean the auto-fill probe (twice a year)
- ✓ Minor adjustments or calibration as needed

GRINDER — OPTIONAL ADD-ON

- ✓ Clean the hopper
- ✓ Remove burr cover, clean burrs as needed
- ✓ Inspect burrs, and suggest new ones if needed
- ✓ Clean the grind chamber and outlet
- ✓ Minor adjustments or calibration as needed

BREWER — OPTIONAL ADD-ON

- ✓ Clean the machine fully
- ✓ Inspect the solenoid / brew valve
- ✓ Check water lines for kinks or breaks
- ✓ Deep-clean the spray valve, replace if necessary

WATER FILTERS

We can swap your espresso machine and brewer filters on plan visits. You pay for the filters only.

We change ours every 3–4 months; depending on volume you can stretch this to 6 months.

BETWEEN VISITS

Something comes up mid-quarter? Call us anytime for a standard service call. Plan customers get our discounted rate: $90/hr instead of $100/hr.

REPAIRS

If a visit turns up a worn part or a repair beyond routine maintenance, we'll let you know. Parts and repairs outside the plan are extra.

BEYOND MAINTENANCE

We can also source new equipment, help with cafe design and layout, consulting your contractors, installation, barista training and whatever else your shop needs.

WE RUN ESPRESSO MACHINES EVERY DAY

We operate our own high-volume drive-thru coffee shops across Tampa Bay, so we know what downtime costs. Our trained technicians service the equipment we depend on ourselves.

Text/Call **(727) 477-DUCK (3825)**
Email **service@whiteduck.es**
whiteduck.es/service